

## UNITED CENTER SELECT

Welcome to the United Center Select program! We are excited to offer you the flexibility to choose which United Center events and premium seating products work best for you throughout the year. Below are program details, guidelines, and procedures to enhance your experience.

### What is United Center Select?

United Center Select offers its members the opportunity to select from three membership tiers tailored to their needs. Each tier offers its own unique selection of products and exclusive event access, as outlined in the chart below. Once payment is received, those dollars are converted into a bank available for the member to use as they see fit throughout the year.

Tier	Product Access					Event Access		
	Lower Level Suite	Club Level Suite	Penthouse Level Suite	BMO Club	Ultra Club Theater Boxes	Bulls / Hawks Regular Season	Special Events	Bulls / Hawks Playoffs
Platinum	✓	✓	✓	✓	✓	✓	✓	✓
Gold	✓	✓	✓	✓	✓	✓	✓	✗
Silver	✗	✓	✓	✓	✗	✓	✓	✗

### Product Details

- Lower, Club, and Penthouse Level suites include 20 tickets, four parking passes, and an all-inclusive food and beverage package. Members will have the option to select either the Classic Menu (with liquor add-ons available) or the Premium Menu, which includes the deluxe liquor add-on, as well as upgraded food choices. United Center suites have 12 or 14 permanent seats depending on the location.
- BMO Club tickets are purchased on a per-person basis with a minimum of two tickets. In the BMO Club, members have access to all-inclusive food and beverage offerings via chef's tables and several full bars. The BMO Club also features in-seat wait service. Parking is included with one parking pass for every two seats purchased.
- An Ultra Club theater box includes four tickets in a semi-private space, two parking passes, and all-inclusive food and beverage, via chef's tables, full bars, and in-seat wait service

The chef's tables in the BMO Club and Ultra Club have a variety of options from a set menu that changes each event. If you purchase a Lower, Club, or Penthouse Level

suite, you will make your menu selections via correspondence with the United Center Premium Seating team.

### **Inventory and Event Availability**

For home Chicago Blackhawks and Chicago Bulls games, as well as United Center events open to the public, designated inventory will be set aside for the Select program. Because tickets will be made available on a first-come, first-serve basis, access to premium spaces and/or events cannot be guaranteed. There may be games and events for which inventory sells out for Select program members, so members are encouraged to purchase as early as possible to lock in their desired dates.

For Bulls and Blackhawks games, the United Center will notify all Select program members prior to the start of their respective seasons when inventory is available for purchase on the Ticketmaster portal. United Center special events open to the public are announced throughout the year. Availability will be communicated through email to members once inventory is posted for purchase, which may occur multiple times per show as more inventory becomes available prior to the event.

### **Pricing**

All Select program inventory will be exempt from dynamic pricing increases.

If a Select program member wishes to purchase items outside the scope of the program or after depleting their bank, they will be charged the prevailing public rental rate.

### **Deadlines**

Suites must be purchased no later than five business days prior to the event date. Ultra Club theater boxes and BMO Club tickets can be purchased up to 24 hours before the start of the event subject to availability.

### **How to Purchase Select Inventory**

All United Center Select program members will have a [United Center Account Manager](#) account. They will be provided with a direct link to their membership dashboard on Account Manager, where they can manage their account (purchase inventory, view remaining account balance, etc.).

Once logged in, members will see a list of events with inventory available for purchase. Once they select the event they are interested in, a United Center diagram will appear. If an event is sold out, a "No Seats Available" message will be displayed. Available inventory will be displayed on the diagram similar to the example here:



Click on the suite or seats you are interested in purchasing and a “view from the seats” will be displayed. If you are ready to move forward, click on the “Select Ticket Type” dropdown.

Qty  Price (in USD)   Promo Code:  Reset Filters [Compare Seats](#)

Promocode Applied Successfully  
Max Number of Seats per Account: 20

**Selected Seats**

Details View History

Section	Row	(Qty)
Select Ticket Type		
Classic Menu		USD225.00
Classic Menu w/Liquor Upgrade		USD553.00
Classic Menu w/Deluxe Liquor		USD583.00
Premium Menu		USD613.00

**Total Price:**

Please select either the Classic Menu, Classic Menu with Liquor Upgrade, Classic Menu with Deluxe Liquor Upgrade or a Premium Menu. (Click [here](#) for more information on what is included in each menu.) Select Club Suites on the left hand menu bar to view Ultra Club Theater Box or BMO Club seats if purchasing either of those options. Click Add to Cart to proceed.

To check out, click on the shopping cart icon in the upper right corner and select Checkout.

**At checkout it is very important that you check the box that says, “Apply USD XXX in Credits towards purchase.”** This deducts the purchase directly from your Select program bank. Do not enter any credit card information or your card will be charged that amount.

Once you have selected the payment option, click to accept the Terms and Conditions and then Pay Today to submit the order. Your Order Summary should display USD 0.00 if the order properly deducted from your Select program bank.

**Complete the checkout steps and submit your payment**

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

**Delivery & Shipping** ✓

180 Premium Test: ClickTix  
Manage your tickets via ClickTix

**Payments**

Apply USD 18,000.00 in Credits towards purchase.

**Payment Options**

Pay In Full

**Payment Method**

Card

No cards added yet  
Click Add New Card to add a card to complete your purchase  
[Add New Card](#)

[Add / Edit Payment Method](#)

**Order Summary** USD 18,000.00

I accept the [Terms and Conditions](#)

[Pay Today - USD 18,000.00](#)

**Cart items**

1 Items Summary USD 18,000.00

180 Premium Test  
Section L01, Row GA, QTY: 20  
✓ Promo Code TIERA Applied  
USD 18,000.00

Total Value USD 18,000.00

### Event Order Follow-Up

Complimentary parking passes will be added to your account by the United Center Box Office.

Please complete your menu selections for any suite purchases in a timely manner.

If you purchased a suite rental with the Classic Menu, please [submit your Classic menu selections here](#).

If you purchased a suite rental with the Premium Menu, please [submit your Premium menu selections here](#).

Selections are due five business days before the event. If no selections are made, we'll submit a default menu for you.

If you'd like to upgrade your food and/or beverage options or have any food and beverage related questions, please email our catering partner, Levy Restaurants, at [ucsuiteeats@levyrestaurants.com](mailto:ucsuiteeats@levyrestaurants.com).

***For all emails to Levy, please include your event date and suite number to ensure they're able to locate your reservation.***

### Account Balance Look-up

To view your remaining United Center Select account balance, please log in to your United Center Account Manager account. Under your account profile (upper right-hand corner), you can view Account Activity and your Account Credit balance will be displayed.

As a reminder, your bank will be available for the term outlined in the agreement. Any remaining account credit at the conclusion of the year will not be rolled over or refunded.

It is your responsibility to check your balance. The United Center Premium Seating team will not be sending any balance updates and will not be responsible for any unused balances at the end of the year.

#### Account Activity

The items presented below are a snapshot of your account as of Thu • Mar 07, 2024 • 04:49 PM and may not reflect purchases or payments made within the last 24 hours.

Select Dates

Account Credits: **USD 11,500.00**

[Find Events](#)

Refresh Account Credit if the balance shown doesn't reflect your recent activity.

Date/Time	Item/Event	Transaction Type	Amount
-	Account Credit	Credit	USD 11,500.00
Thu • Mar 07, 2024 • 04:49 PM	Zach Bryan - Parking	Sale	USD 0.00
Thu • Mar 07, 2024 • 04:34 PM	-	Payment	USD 11,500.00
Thu • Mar 07, 2024 • 03:58 PM	-	Refund	+USD 11,500.00
Thu • Mar 07, 2024 • 02:30 PM	-	Payment	USD 11,500.00
Thu • Feb 22, 2024 • 10:11 AM	-	Refund (x6803)	+USD 30.00
Thu • Feb 22, 2024 • 10:10 AM	-	Payment (x6803)	USD 30.00

**Contact Information**

If you have any questions about your United Center Select membership, please reach out to your United Center Premium Sales Representative or give us a call at (312) 455-4545 or email at [rentalsuites@unitedcenter.com](mailto:rentalsuites@unitedcenter.com).