

TICKET MANAGEMENT GUIDE

I. ACCESSING YOUR ACCOUNT SIGNING IN

Welcome to **United Center Account Manager**, your one-stop-shop to manage Bulls, Blackhawks, and special event tickets.

To get started, go to am.ticketmaster.com/ucarena and select "Sign In/Sign Up."



If you **already have an account**, enter your credentials and **skip to the "Transferring Tickets" or "Buying Tickets" sections.** If this is your **first time using Ticketmaster Account Manager**, click **"Sign Up," then continue to the next page**.

(i)	Important Account Undat	e
	You can now use the same your United Center ticket o account.	email and password for both account and your Ticketmaster
	United Center ticket holde in and update your passwe	r? Use your existing email to sigr ord if prompted.
	New here?Use your Tickets Learn more	naster email and password.
Email		
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🗌 Ren	nember Me	Forgot Passwo
By contir informat	nuing past this page, you agree t ion will be used as described in a	o the Terms of Use and understand th our Privacy Policy .



I. ACCESSING YOUR ACCOUNT CREATING AN ACCOUNT

To create your account, enter your email, password, first name, last name, country of residence, and zip code. Click "**Next**."

Please note that this email must match the email on your license agreement.

Email		
Password		
		SHOW
First Name		Last Name
Country of Residence		Zip/Postal Code
United States	~	
Keep me posted ab	out United C	Center news!
By continuing past this pag	je, you agree t	o the Terms of Use and understand the
information will be used as	described in c	our Privacy Policy.
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You will then need to verify both your email and phone number.

ount c	reation process.	
	Phone Verified	0
\bigotimes	Email Verified	0
	Back to Sign Up	Next

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II. MANAGING YOUR TICKETS TRANSFERRING TICKETS

Once signed in, select "**Manage Tickets**" to be taken to the "**My Events**" page where you can view all your tickets and events.

To buy additional tickets, skip to the "Buying Tickets" section.



To see your tickets for a specific event, select "View Event Details."

UNITED	Manage Tickets Buy Tickets Event Calendar Know Before You Go Invoice	ی × ک
	My Events	Transfer Tickets
	Your phone is your ticket. For the fastest way in, add your ticket to your digital wallet.	
	Q Find an event	C My Listings
	180 Premium Test	View Event Details
TICKETMAS	TER PRIVACY POLICY // COOKIE PREFERENCES // TERMS OF USE // COOKIE POLICY	© 1999-2024 Ticketmaster. All rights reserved.



II. MANAGING YOUR TICKETS TRANSFERRING TICKETS

Enter the contact information for the individual recipient. If you have never transferred tickets to that individual, select "**Add a New Recipient**" to enter their name and email before saving that contact. This will add the recipient to your Account Manager address book so you can select them as a recipient. Click "Transfer" to complete the process.

UNITED CENTER	Manage Tickets	Buy Tickets	Event Calendar	Know Before You Go	Invoice		~	ß	^
		R		Transfer Ticket Add a new recipient o selected, click Transfe Select Recipier	S or select an existing recipient to transfer t r. To edit the tickets you are transferring, nt	he selected tickets to. Once click Edit.			
	180 Premium Tesi 管 Sun・Dec 29, 20 の Chicago, IL — U	t 024 • 06:00 PM United Center		Add a New	Recipient	Ø			
	TICKETS SELECTED F	FOR TRANSFER ral Admission ral Admission	<i>∠</i> EDIT	Message (Optional)	dcenter.com				
						Cancel Transfer	-	-	

When the transfer is complete, you will receive an email confirmation in addition to the below confirmation page. **Please note, the recipient will need to create a Ticketmaster Account Manager account - if they do not already have one - to accept the transfer.**



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III. BUYING ADDITIONAL TICKETS

To buy additional tickets, go to **am.ticketmaster.com/ucarena** and select "**Sign In/Sign Up**". Once logged in, select "**Buy Tickets**" to be taken to an events page, where you will have a view of all events you have access to purchase tickets for.



From the list of events, you can begin the purchase process by clicking "Select" on your chosen event.

Manage Tickets Buy Tickets Event Calendar Know Before You Go Invoice	s - ۲
Thank you for signing in, you may have access to special events and increased ticket limits	
Choose an event/plan to purchase tickets The available events/plans that you can purchase tickets for are listed below. If available, there may be more information on each event/plan which can be accessed by clicking option on the bottom right-hand corner of each card. Additional filter options are available such as search, sort and the filters listed in the right rail.	the More Info
🔍 Search Event Name 🗸 📰 🔅 Compare	
180 Prenium Test IS Sun - Dec 29, 2024 - 06:00 PM Select View Details	
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III. BUYING ADDITIONAL TICKETS AVAILABLE SEATING

Once you have chosen an event, your **suite or club seats will be highlighted with a green dot** and section number on the Virtual Venue seating map. Click on your section on the map or under "Section Overview" on the right side of the page to zoom in and see your "Available Seats."



Click on your section again under what is now "**Available Seats**" to be taken to the view from your seats where you can **adjust the number of tickets you wish to purchase**. When you have added tickets to your cart, **hover over the cart icon** and click "**Continue**" on the menu that appears.



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III. BUYING ADDITIONAL TICKETS CHECKOUT & PAYMENT

In your "Shopping Cart", review the details to confirm the ticket quantity and event before selecting "Checkout."

Add W 100 Total gamma of the second of t	Manage Tickets Buy Tickets Event Calendar Know	w Before You Go Invoice			в	, ~ } <u></u>
Shopping Cart Rever the terms addred in your shopping cart below and proceed to checkout in order to confirm them: <u>Item Details Center</u> <u>Soci Details Ticket Info</u> <u>Nem Proc</u> <u>If De Prenium Test</u> Section L10 <u>In order Center</u> <u>Soci Details Center</u> <u>Soci Details Center</u> <u>USD 198.00</u> <u>If Ticket Info</u> <u>Center</u> <u>USD 198.00</u> <u>If Ticket Info</u> <u>USD 198.00</u>	Thank you for signing in, you may have access to special events an	d increased ticket limits			05:00	left to continue shopping
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Total Amount LISD 199.00	① The prices you see here are exclusive of taxes. Fees and Shipping costs will calculated once you are in the checkout step.	be			Cost of Seats US	5D 198.00
					Total Amount USD	198.00
	Total				Casting Charact	Charlest 🖊
Total	USD 198.00				Continue Shopping	Checkout

If you already have a credit card saved to your account, skip ahead to the next page. If you don't, click "Add New Card" or "Add / Edit Payment Method" at the bottom of the page. Enter the necessary details in the screen that appears, choose whether to save the card to your account, then click the "Save" button in the bottom right.

UNITED THE CANTER ON	() Time Remaining 03:41
Complete the checkout steps and submit your payment. Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit". Delivery & Shipping	Order Summary USD 198.00 ~ I accept the Terms and Conditions Pay Today - USD 198.00
180 Premium Test: ClickTix ~ Manage your tickets via ClickTix	Cart items
Payments	1 Items Summary USD 198.00 180 Premium Test Section L'0. Row GA, GTY: 2 USD 198.00
Payment Options Pay In Full 	Total Value USD 198.00
Payment Method	
No Cards added yet Click Add New Card to add a complete your purchase	
Add / Edit Payment Method	

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III. BUYING ADDITIONAL TICKETS CHECKOUT & PAYMENT

For security purposes, Ticketmaster may ask you to complete additional verification of your payment method before a payment can be processed. You will be shown a version of the screen below and asked to verify via text message, your banking app, or email.

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ID Chec	ard.
Protecting your identity is our top priority.	
In order to proceed with your transaction, we need to send you a verification code. Pl select how you would like to receive it. Merchant: TM*ucarena Amount: 0.00 USD Date: 06/25/2024 Card Number: ********** Select the channel to which we can deliver the verification code. Mobile Number XXX-XXXX Mobile Number Mobile App Notification Email your_name@email.com	ease
NEXT	
Learn more about Authentication Need Some Help?	+++++++++++++++++++++++++++++++++++++++



III. BUYING ADDITIONAL TICKETS CHECKOUT & PAYMENT

To complete your purchase, select your payment method and enter the security code. Then, click the checkbox in the top right corner to accept the Terms and Conditions. Finally, click the green "Pay Today" button.

		() Time Remaining (95:45
Complete the checkout steps and submit your payre Below are the steps you will need to complete in order to submit your payment. On the right rail, your automatically update based on the options you select under each step. Once you complete each step	nent summary will click "Submit".	Order Summary USD 198.00 ~	ł
Delivery & Shipping		Pay Today - USD 198.00	
180 Premium Test: ClickTix Manage your tickets via ClickTix	~	Cart items	
Payments		1 Items Summary USD 198.0 180 Premium Test Section L10, Row GA, QTY: 2 URD Bree	00 8
Payment Options Pay In Full 		Total Value USD 198.0	00
Payment Method Card			
VSA Bryce Dirks Exp. 03/29 Security Code* CV Solid this payment Split this payment O	2		
Add / Edit Poyment Method			

Your purchase is complete! You'll be shown a screen with all the details of your purchase, and you'll receive a confirmation email with the same details shortly after.

Manage Tickets Buy Tickets Event Calendar Know	Before You Go Invoice	(B) and a set of a se
	Thank you for your order	
	You have purchased your tickets successfully! Below are the details of your order. A confirmation and receipt has been sent to your email	
	Co bod to My Event	
	VIETURI VERUE VIETURI VERUE	
	Confirmation # 180 Premium Test	
	Sun - Dec 29, 2024 - 06:00 PM United Center Purchased Tickets	
	C Section L10, Row GA, QTY: 2 USD 198.00 Adult	

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IV. ACCEPTING TICKETS

When you have been transferred ticket(s), you will receive an email from United Center Premium Seating (email address: <u>noreply@ticketmaster.com</u>) asking you to "Accept Tickets."

It's Time: Accept Your Tickets Now

Premium just sent you 1 United Center tickets.



After you select "Accept Tickets", you will be brought to the United Center Account Manager login where you will need to **sign in** with your **TicketMaster credentials**. If you do not have an account, see pages 2-3 of this document for how to **set up an account**.

(i)	Important Account Update	
	You can now use the same your United Center ticket a account.	email and password for both account and your Ticketmaster
	United Center ticket holde in and update your passwo	Ose your existing email to sign d if prompted.
	New here?Use your Ticketn Learn more	aster email and password.
Email		
Passwor	rd	
		SHOV
Re	member Me	Forgot Passwo
By cont	inuing past this page, you agree to	the Terms of Use and understand the



IV. ACCEPTING TICKETS

From here, you will be taken to the "MySafeTix" page where you can choose the option to see the view from the seats or transfer tickets to another guest in your party (if applicable). Once the transfer has been completed, both you and the original sender will receive a confirmation email of the transfer.

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© Cł	Iue • Dec 24, Chicago, IL -	, 2024 • 06:00 Pl — United Center	M	Sec L10,	General Admission	>	
				Sec L10,	General Admission	>	

Alternatively, if you were unable to go through the transfer email landing page, you can access your transferred ticket(s) by selecting "Manage Tickets" on the top menu upon login. Here, you will see your "My Events" where you can select "Accept' to add the ticket(s) to your account.

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	My Events					
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				You don't have tickets to any upcoming events. Check Out Our Schedule		
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IV. ACCEPTING TICKETS MOBILE TICKET ACCESS

Please note, in order to access transferred ticket(s) on your mobile device, you will need to download the United Center app and login prior to the event. If you choose not to, you also have the option to add the ticket(s) to your Apple or Google Wallet from the internet browser of the United Center Account Manager website.



